

Human Trafficking Signposting

Signposting for those concerned about possible human trafficking or modern slavery; current victims of human trafficking; and survivors of human trafficking.

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General Information

If an individual is in immediate danger, or someone is using violence or threatening to be violent, always advise calling the police on 999.

- **Durham Constabulary** (report phoneline/online form/textphone/info). Available to report concerns about human trafficking: if someone may be a victim of human trafficking or modern slavery, report it as soon as it is safe to do so, whether it is you, another victim, a suspect, or a particular business or place you wish to report. Protection and support is available, and you will be taken seriously. Information on modern slavery and human trafficking, including signs of it, is available on their website.

<https://www.durham.police.uk/advice/advice-and-information/ms/modern-slavery-human-trafficking/>

- Phone: 101
 - Available 24/7
- Textphone: 18001 101
 - Available 24/7
- Online form: <https://www.durham.police.uk/ro/report/ocr/af/how-to-report-a-crime/>
 - Available 24/7

- **Modern Slavery & Exploitation Helpline** (helpline/info/report webform) provides information, advice, and guidance about modern slavery on their website. A helpline is available for helping you or someone else get access to support services; reporting something you've seen or are concerned about; and advice about abuse, exploitation, or modern slavery. A webform is available to report modern slavery incidents as a witness or victim (option for anonymity).

<https://www.modernslaveryhelpline.org/>

- Phone: 08000 121 700
 - Available every day 8.00-21.00
 - Interpreters available for 200 languages
- Webform report: <https://www.modernslaveryhelpline.org/report>
 - Available 24/7

- **Crimestoppers** (report phone/online form/info). Service for completely anonymous reporting of crimes including concerns surrounding human trafficking. They never ask for personal information and do not track devices. Information available on modern slavery, including signs

<https://crimestoppers-uk.org/>

- Phone: 0800 555 111
 - Available 24/7
- Online form: <https://crimestoppers-uk.org/give-information/forms/pre-form>
 - Available 24/7

Support

- **Modern Slavery & Exploitation Helpline** (helpline). A helpline is available to help you get access to support services, or advice about abuse, exploitation, or modern slavery.

<https://www.modernslaveryhelpline.org/>

- Phone: 08000 121 700
 - Available every day 8.00-21.00
 - Interpreters available for 200 languages

- **Victim Support** (helpline/live chat) support victims of crime and traumatic incidents in England and Wales. They will not contact the police unless they feel someone is currently at risk.

<https://www.victimsupport.org.uk/help-and-support/>

- Phone: 0808 1689 111
 - Available 24/7
- Live chat:
 - <https://www.victimsupport.org.uk/help-and-support/get-help/support-near-you/live-chat/>
 - Available 24/7

- **Victim Care and Advice Service Durham** (helpline/email/online) provides practical and emotional support for anyone affected by a crime; help with understanding what happens when you report a crime to the police; and support in court. Support is tailored to your individual needs and the crime does not need to have been reported to the police. You can call, email, or refer yourself via their website.

<https://victimcareandadviceservice.uk/>

- Phone: 0800 138 2020
 - Mon-Thurs 9.00-17.00; Fri 9.00-16.30
- Email: victimcare@durham-pcc.gov.uk
- Self-referral: <https://victimcareandadviceservice.uk/self-referral>

- **The Salvation Army** (referral helpline/info) has a confidential referral helpline which offers support to people who may be victims of modern slavery and human trafficking. They refer victims to the National Referral Mechanism, which identifies survivors and pays for the support they need. They also have a Survivors Support Fund which pays for essential items outside of entitled support from the government.

Their helpline is also available for advice and support if you suspect someone is a victim of modern slavery. Information on modern slavery is available on their website.

www.salvationarmy.org.uk/modern-slavery

- Phone: 0800 808 3733
 - Available 24/7

- **UK Government** (info). Guidance from the government surrounding the National Referral Mechanism (used by the Salvation Army above) and the support available to victims of human trafficking through this mechanism. Outlines the process of referral and support, including indicators of trafficking and how to refer yourself or others.

<https://www.gov.uk/government/publications/human-trafficking-victims-referral-and-assessment-forms/guidance-on-the-national-referral-mechanism-for-potential-adult-victims-of-modern-slavery-england-and-wales#Section-6>

- **Human Trafficking Foundation** (emergency support fund) has an Emergency Support Fund to help survivors of human trafficking and modern slavery with small one-off grants to meet immediate needs when no other sources of funding are available. Applications can be made on the website below and further questions should be sent via email.

<https://www.humantraffickingfoundation.org/victim-fund>

- Online form:
 - <https://docs.google.com/forms/d/e/1FAIpQLSfMnLSvppHppNDYV8tk9Bw1zWiyDiwhtvtZK0tnNnC4bEk7A/viewform>
- Email: nick@humantraffickingfoundation.org

- **Hope for justice** (info) provides educational resources for the public on identifying signs of modern slavery.

<https://hopeforjustice.org/spot-the-signs/>

- **UK Government** (info). Information and advice on accessing support as a victim of crime in England.

<https://www.gov.uk/get-support-as-a-victim-of-crime>

Trafficking of Children

- **NSPCC** (info/helpline/email) provides information on child trafficking, including signs, effects, risk factors, support, and reporting. Helpline and email available for guidance and support on any concerns about a child's safety or wellbeing.
<https://www.nspcc.org.uk/keeping-children-safe/types-of-abuse/child-trafficking/>
 - Phone: 0808 800 5000
 - Available Mon-Fri 10.00-16.00
 - Email: help@NSPCC.org.uk
- **Barnardos** (info/helpline) provides information on child trafficking, including signs of trafficking and how to report. Helpline available to talk through any concerns surrounding a child before putting in a safeguarding referral to the local authorities.
<https://www.barnardos.org.uk/get-support/support-for-parents-and-carers/child-abuse-and-harm/child-trafficking>
 - Phone: 0800 043 4303
 - Available 24/7
- **First contact** (report phone/email). The County Durham service for reporting concerns about a child or young person's welfare. A trained officer will answer your call and decide the level of response needed. The phone line is always open for emergencies outside of working hours.
 - Phone: 03000 267 979
 - In emergency, available 24/7
 - In non-emergency, available Mon-Thurs 8.30-17.00; Friday 8.30-16.30
 - Email: firstcontact@durham.gov.uk
 - Enquiries will be dealt with on the next working day.



Support

- **Childline** (helpline/online chat/BSL call) is a confidential service for anyone under 19 where you can talk about anything and receive support from trained counsellors.
<https://www.childline.org.uk/get-support/contacting-childline/>
 - Phone: 0800 1111
 - Available 24/7
 - 1-2-1 counsellor chat: <https://www.childline.org.uk/get-support/1-2-1-counsellor-chat/>
 - Available 24/7
 - BSL call with SignVideo: <https://childline.signvideo.net/> (DIRECT LINK, will connect to call service immediately, link can also be found on contact page <https://www.childline.org.uk/get-support/contacting-childline/>)
 - Mon-Fri 8.00-20.00; Sat 8.00-13.00
- **ECPAT UK** (support youth programme) provides support to children who have been trafficked. Children are identified through a referral system on their website.
<https://www.ecpat.org.uk/Pages/Category/Supporting-young-people>
 - Youth referral programme:
<https://in.lamplight.online/in/j24X2/8378a62bc2088c4b242380c727d62b821d9f725c647b8bd6a3390b14e7a10fd0>

Trafficking of Women

- **Rights of Women** (legal info/advice line) is a charity dedicated to providing frontline legal advice to women experiencing all forms of violence. They have different legal advice lines that can be contacted for advice on criminal law, and immigration and asylum. They also provide legal guides, including one on modern slavery and trafficking.
<https://www.rightsofwomen.org.uk/get-advice/call-our-advice-lines/>
 - Phone for immigration and asylum law advice: 020 7490 7689
 - Mon 10.00-12.00, 14.00-16.00; Thurs 10-12, 14.00-16.00 (closed on bank holidays)
 - Phone for criminal law advice: 020 7251 8887
 - Tues 10.00-12.00; Thurs 19.00-21.00 (closed on bank holidays)
 - Telephone interpreting services available.
 - Legal guide for modern slavery and trafficking:
<https://www.rightsofwomen.org.uk/get-advice/immigration-asylum-law-information/trafficking-and-modern-slavery/>