

Security Signposting

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General Information

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- **Durham Police** (reporting/helpline/signposting). The page contains emails, forms and other methods of reporting crimes or incidents. If you want to report a non-emergency situation, such as theft or damage, you should either call **101** to speak to the local police, or you can go to your nearest police station to report the situation (in Durham city, the local police station is on New Elvet). In an emergency, always call **999**.

<https://www.durham.police.uk/>

- **University security**. A trained staff member will ask you to describe what has happened and where you are, so that you can receive help quickly. Please keep calm, and be prepared to give a brief, clear and precise explanation of the problem. You can also use the **SafeZone** app to provide alerts. Your call or alerts should be answered within ten seconds.

<https://www.dur.ac.uk/about-us/how-to-contact-us/emergency-contacts/>

- Phone: 0191 334 2222
- SafeZone app:

<https://durhamuniversity.sharepoint.com/teams/ResilienceHub/SitePages/SafeZone.aspx>

- **College contacts.** If you need to contact your college about a student support matter, or other serious situation, you can use the below phone numbers 24 hours a day:

<https://www.durham.ac.uk/about-us/how-to-contact-us/emergency-contacts/>

College	Telephone Number
College of St Hild and St Bede	07526 169136
Collingwood College	0191 334 5000 / 07979 753662
Grey College	0191 334 5900 / 07715 771447
Hatfield College	0191 334 2619 / 07884 386709
John Snow College	07912 746027
Josephine Butler College	0191 334 7270 / 07894 073322
South College	07921 897781
St Aidan's College	0191 334 5769 / 07742 237973
St Chad's College	0191 334 3358 / 07968 690830
St Cuthbert's Society	0191 334 3470 / 07776 681409
St John's College	08000 988084
St Mary's College	0191 334 5719 / 07793 268608
Stephenson College	0191 334 0545 / 07787 892048
Trevelyan College	0191 334 7000 / 07871 965526
University College	0191 334 3800 / 07880 442209
Ustinov College	0191 334 5470 / 07824 131678
Van Mildert College	0191 334 7100 / 07717 360985