



Academic Support

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For college contacts and general support, see the General Support document.

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General

- **Durham University** (info) Guide to using the library and associated resources.
<https://www.dur.ac.uk/departments/library/using/>
- **Durham University** (info). Information and links for Academic Appeals and Academic Misconduct.
<https://www.durham.ac.uk/about-us/professional-services/academic-appeals-misconduct/>
- **Student Union** (advice/info). The SU is independent of the University and offers procedural advice and advocacy services (including representation and/or support) to students on a range of matters.
<https://www.durhamsu.com/advice-and-support>

Serious Adverse Circumstances (SAC)

- College support teams offer advice and help regarding SAC forms, but they can also be completed by individuals without college involvement. The University website has information on how to submit an SAC form, as well as the links to where to find the online form
 - Header page on Concessions, Serious Adverse Circumstances and Appeals:
<https://durhamuniversity.sharepoint.com/teams/ExaminationsandAssessment/SitePages/Concessions,-Serious-Adverse-Circumstances-and-Appeals.aspx>
 - Page on SAC forms specifically:
<https://durhamuniversity.sharepoint.com/teams/ExaminationsandAssessment/SitePages/Serious-Adverse-Circumstances-Online-Process.aspx>



Self Certification of Absence

- Self-Certification of Absence form is to provide your College and your Department(s) with information about any absence that has prevented you from attending a **compulsory** academic commitment or submitting a **compulsory** piece of assessment.
<https://durhamuniversity.sharepoint.com/teams/ExaminationsandAssessment/SitePages/Self-Certification-of-Absence.aspx>

Academic Skills

- **Durham University** (info) offers workshops and advice on improving academic writing and other skills such as statistics.
 - Durham Centre for Academic Development gives classes on specific academic skills, as well as allowing students to book one-on-one consultations with specialists:
<https://www.durham.ac.uk/departments/centres/academic-skills-centre/>
 - General advice from the University on essay planning:
<https://www.durham.ac.uk/things-to-do/media/things-to-do/learn/online-resources/post-16-resources/Guide-to-Planning-Your-Essay.pdf>

Plagiarism and Referencing

- **Durham University** (info) advice about plagiarism, referencing and university policy.
[https://durhamuniversity.sharepoint.com/teams/ExaminationsandAssessment/SitePages/Academic-Integrity-\(including-plagiarism-and-cheating\).aspx?web=1](https://durhamuniversity.sharepoint.com/teams/ExaminationsandAssessment/SitePages/Academic-Integrity-(including-plagiarism-and-cheating).aspx?web=1)
- **Mendeley** (tool) is a reference manager that is free for university students to assist in citing papers.
<https://www.mendeley.com/reference-management/reference-manager/>
- **MyBib** (tool). MyBib is a free bibliography and citation generator that makes accurate citations for you to copy straight into your academic assignments and papers.
<https://www.mybib.com/>
- **Zotero** (tool) is a free tool to help you collect, organise, annotate, cite, and share research.
<https://www.zotero.org/>